

Opioid Deprescribing Toolkit: Stakeholder engagement

We have worked with our local GP and Clinical Advisor for Prescribing, Norfolk and Waveney CCG, to identify the following stakeholders for designing a system-wide pathway for supporting tapering of opioids:

| Stakeholder Group | Objectives for engagement: | Approach to engagement | Expected challenges and Key Risks |
|--------------------------|-------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| GPs | Identify top and bottom quartile prescribers of opioids/ gabapentinoids | Individual email invitation for meeting to contribute to design of CCG strategy of opioid/ gabapentinoid overuse | High prescribers may be reluctant to engage. Address by individualised contact and support to contribute to decision making. |
| Pharmacist | Contributing to generating and disseminating messages to the implementation and evaluation team | Individual email invitation for meeting to contribute to design of CCG strategy of opioid/ gabapentinoid overuse | Capacity to provide data and support implementation |
| Pain clinic | To contribute to designing GP training and threshold for referral to pain clinic | Individual email invitation for meeting to contribute to design of CCG strategy of opioid/ gabapentinoid overuse | Capacity to contribute to discussion mitigated through deputy |
| CCGs | To authorise opioid toolkit implementation strategy | Existing CCG member of opioid toolkit implementation team to make approach | Contributing required funds for implementation |

Stakeholder matrix

| Stakeholder name | Power How much authority do they have over the project? (Low=1, Medium=2, High=3) | Influence How able are they to mobilise action and people in positions of authority? (Low=1, Medium=2, High=3) | Interest How interested are they in the project succeeding? (Low=1, Medium=2, High=3) | Total | Effect on implementing the Toolkit (A score of 7-9=High 6-4=Medium 1-3=Low) |
|--------------------------------------|------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|--------------|---------------------------------------------------------------------------------------------|
| GP | 3 | 3 | 3 | 9 | High |
| PCN Pharmacist | 2 | 2 | 3 | 7 | High |
| First Contact Physiotherapist | 2 | 1 | 3 | 6 | Medium |
| MSK Physiotherapist | 2 | 1 | 3 | 6 | Medium |
| Social prescribers | 1 | 1 | 3 | 5 | Medium |
| CCG | 3 | 3 | 3 | 9 | High |

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| Norfolk Alcohol and Drug Behaviour Change Service /Norfolk Recovery Partnership | 2 | 3 | 3 | 8 | High |
| Pain clinic team (secondary care) | 2 | 1 | 3 | 6 | Medium |
| Chief Pharmacist (secondary care) | 2 | 2 | 3 | 7 | Medium |
| Rheumatology team (secondary care) | 1 | 1 | 2 | 4 | Medium |
| Orthopaedic team (secondary care) | 1 | 1 | 2 | 4 | Medium |
| A&E team (secondary care) | 1 | 1 | 2 | 4 | Medium |
| Medication Safety Officers | 2 | 1 | 2 | 5 | Medium |
| Wellbeing service team (secondary care) | 2 | 1 | 3 | 6 | Medium |
| Norfolk Community Health & Care team | 2 | 1 | 3 | 6 | Medium |
| Patients/carers | 2 | 2 | 3 | 7 | High |
| Patient advocacy groups e.g., Age UK, Pain UK, Pain Concern UK, Mind, Centre 81 | 2 | 3 | 3 | 8 | High |

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|------------------------------------------------------------------|------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|--------------|---------------------------------------------------------------------------------------------|
| Acupuncture services | 1 | 1 | 3 | 5 | Medium |
| HM Prison Norwich | 1 | 1 | 2 | 4 | Medium |
| Police | 1 | 2 | 2 | 5 | Medium |
| Active Norfolk | 1 | 2 | 2 | 5 | Medium |
| Norfolk County Council | 2 | 2 | 2 | 6 | Medium |
| NHS England/ NHS Improvement | 3 | 3 | 3 | 9 | High |
| Faculty of Pain Medicine (Royal College of Anaesthetists) | 2 | 3 | 3 | 8 | High |