

Remote Monitoring Implementation Guidance Findings from the NHS Insights Prioritisation Project in the East of England

The purpose of this infographic is to support anyone implementing remote monitoring technology in a healthcare setting. Although separated into three stages, all steps should be considered at the outset. The process may not be linear – and it may be necessary to return to previous steps, depending on outcomes and feedback from patients and staff. Roll over the section titles for more information on each step.

1. Planning

Developing the pathway



Understand the current pathway and remote monitoring pathways elsewhere

Set inclusive eligibility criteria



Engage staff

Develop and deliver tailored staff training



Data collection, analysis and evaluation



Identify appropriate measures to demonstrate success

Set aside an evaluation budget



Ensure strong data governance is in place

Collect data about patients' lives to support clinical decision-making



2. Live Delivery

Using data to refine implementation



Monitor resource allocation, utilisation and impact on staff

Use patient feedback to refine the offer



Engaging patients



Communicate clearly with patients

Ensure remote monitoring data is communicated to patients and other healthcare professionals to inform treatment plans



3. Sustainability

Ensuring sustainability



Work with commissioners to develop an overarching model for remote monitoring

Develop shared governance for remote monitoring across sectors and geographies



Use evaluation data to develop a business case for long-term funding

