

Digital Equity Project Evaluation: Participant Information

You are being invited to take part in the evaluation of the Digital Equity Project. This document explains why the evaluation is being carried out and what it will involve.

What is the Digital Equity Project?

The Digital Equity Project provides mobile phones, SIM cards, and digital skills support to eligible participants. These tools help you access health information, including maternity and family services.

We have invited you to take part because your answers to the Connected Care screening questions suggest that you might benefit from support with digital access.

Why are we doing this evaluation?

We want to understand:

- how well the project is being delivered
- who is benefitting from it
- whether access to devices and data helps people with their health

Your experiences will help improve services for other families.

Do I have to take part?

No. Taking part is voluntary. You can withdraw at any time without giving a reason. Your care and the support you receive will not be affected. You can still receive the device and data without taking part in the evaluation.

What will taking part involve?

If you take part, you will be asked to:

1. **Complete a short survey now** with a staff member (about 3–5 minutes).
2. **Receive any digital support** you are eligible for (e.g. SIM card, phone).
3. **Complete a follow-up survey** near the end of the project (sent to you online or by text).
4. (Optional) **Take part in a short interview** about your experience (30 minutes).

What are the risks and benefits?

There are no known risks. Taking part will not affect the support you receive.

Benefits may include increased access to online health information and services. You will be helping us understand what helps people to access digital health care.

How will my data be used?

All information you provide will be kept confidential and stored securely. Your name will not appear in any report. Data will be pseudonymised using a study ID. Only the evaluation team will analyse your responses. The data will be securely stored for up to 5 years and only accessed in relation to this study.

Who is running the evaluation?

The evaluation is being carried out by Health Innovation East on behalf of the Bedfordshire, Luton and Milton Keynes Integrated Care Board.

Who can I contact for more information or to withdraw from the project?

Cathy McCabe, Associate Evaluation Lead, Health Innovation East on cathy.mccabe@healthinnovationeast.co.uk

Please direct any project concerns or complaints to Dr Sarah Robinson (Head of Delivery) at sarah.robinson@healthinnovationeast.co.uk.

The Data Protection Officer at Health Innovation East is Claire Bisset.

Please keep this Participant Information Sheet for your information.

Albanian: Nëse dëshironi që ky informacion të jetë në shqip, ju lutemi dërgoni një email te Cathy McCabe.

Lithuanian: Jei norėtumėte gauti šią informaciją lietuvių kalba, rašykite el. paštą Cathy McCabe.

Romanian: Dacă doriți aceste informații în limba română, vă rugăm să trimiteți un e-mail către Cathy McCabe.

Polish: Jeśli chcesz otrzymać tę informację w języku polskim, napisz e-mail do Cathy McCabe.

Bangla/Bengali: আপনি যদি বাংলায় এই তথ্য জানতে চান, তাহলে অনুগ্রহ করে ক্যাথি ম্যাককেবকে ই মেল করুন।

Gujarati: જો તમને આ માહિતી ગુજરાતીમાં જોઈતી હોય, તો કૃપા કરીને કૃષી મેકકેબને ઇમેઇલ કરો.

Punjabi: ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਪੰਜਾਬੀ ਵਿੱਚ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਕੈਥੀ ਮੈਕਕੇਬ ਨੂੰ ਈਮੇਲ ਕਰੋ।

Arabic: إذا كنت ترغب في الحصول على هذه المعلومات باللغة العربية، يرجى مراسلة كاثي مكابي عبر البريد الإلكتروني.

Urdu: - اگر آپ یہ معلومات اردو میں چاہتے ہیں تو براہ کرم کیتھی میک کیب کو ای میل کریں۔

Spanish: Si desea esta información en español, envíe un correo electrónico a Cathy McCabe.

Twi: Se wope saa nsem yi wo TWI mu a, yesre wo email Cathy McCabe.

Hausa: Idan kuna son wannan bayanin da Hausa, da fatan za a yi imel din Cathy McCabe.

Bulgarian: Ако желаете тази информация на български език, моля, изпратете имейл на Кати Ма ккейб.